

**ITS/CVO Training Program**  
**Introduction to ITS/CVO**

**COURSE EVALUATION**

**Part I. Module Evaluation**

Please take a few moments to fill out this evaluation. Your feedback helps us measure and improve the quality of training provided. Your responses will help us identify future revisions.

**0. Course Introduction**

My overall impression of this module's effectiveness is:

Poor	Fair	Adequate	Good	Excellent
1	2	3	4	5

The most useful information in this module is: \_\_\_\_\_

Improvements needed in this module are: \_\_\_\_\_

Comments: \_\_\_\_\_

**I. Introduction and Background**

My overall impression of this module's effectiveness is:

Poor	Fair	Adequate	Good	Excellent
1	2	3	4	5

The most useful information in this module is: \_\_\_\_\_

Improvements needed in this module are: \_\_\_\_\_

Comments: \_\_\_\_\_

**II. Midland- Our Sample State**

My overall impression of this module's effectiveness is:

Poor	Fair	Adequate	Good	Excellent
1	2	3	4	5

The most useful information in this module is: \_\_\_\_\_

Improvements needed in this module are: \_\_\_\_\_

Comments: \_\_\_\_\_

### III. ITS/CVO Program Areas : Safety Assurance

My overall impression of this module's effectiveness is:

Poor	Fair	Adequate	Good	Excellent
1	2	3	4	5

The most useful information in this module is: \_\_\_\_\_

Improvements needed in this module are: \_\_\_\_\_

Comments: \_\_\_\_\_

### IV. ITS/CVO Program Areas : Credentials Administration

My overall impression of this module's effectiveness is:

Poor	Fair	Adequate	Good	Excellent
1	2	3	4	5

The most useful information in this module is: \_\_\_\_\_

Improvements needed in this module are: \_\_\_\_\_

Comments: \_\_\_\_\_

### V. ITS/CVO Program Areas : Electronic Screening

My overall impression of this module's effectiveness is:

Poor	Fair	Adequate	Good	Excellent
1	2	3	4	5

The most useful information in this module is: \_\_\_\_\_

Improvements needed in this module are: \_\_\_\_\_

Comments: \_\_\_\_\_

### VI. Carrier Operations

My overall impression of this module's effectiveness is:

Poor	Fair	Adequate	Good	Excellent
1	2	3	4	5

The most useful information in this module is: \_\_\_\_\_

Improvements needed in this module are: \_\_\_\_\_

Comments: \_\_\_\_\_

## VII. Commercial Vehicle Information Systems and Networks - CVISN

My overall impression of this module's effectiveness is:

Poor	Fair	Adequate	Good	Excellent
1	2	3	4	5

The most useful information in this module is: \_\_\_\_\_

Improvements needed in this module are: \_\_\_\_\_

Comments: \_\_\_\_\_

## VIII. ITS/CVO Mainstreaming & Next Steps

My overall impression of this module's effectiveness is:

Poor	Fair	Adequate	Good	Excellent
1	2	3	4	5

The most useful information in this module is: \_\_\_\_\_

Improvements needed in this module are: \_\_\_\_\_

Comments: \_\_\_\_\_

## PART II. Overall Course Feedback

We appreciate your detailed evaluation of the overall course. Using the scale shown below, please circle a number that indicates your opinion on each item. Add any additional comments at the end of the evaluation form.

	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree
	1	2	3	4	5
<b>Content</b>					
1. The course provided an appropriate amount of information for my experience.	1	2	3	4	5
2. The exercises were relevant to my work.	1	2	3	4	5
3. The exercises helped me understand and apply the content of the course.	1	2	3	4	5
4. The course content will be useful to me on the job.	1	2	3	4	5
5. The course is an appropriate length for the material presented.	1	2	3	4	5

**Instructors**

- |   |   |   |   |   |   |
|---|---|---|---|---|---|
| 1. The instructors were knowledgeable in the subject matter.                        | 1 | 2 | 3 | 4 | 5 |
| 2. The instructors presented the information clearly.                               | 1 | 2 | 3 | 4 | 5 |
| 3. The instructors answered questions adequately.                                   | 1 | 2 | 3 | 4 | 5 |
| 4. Instructor(s) were available to help me and other participants during the class. | 1 | 2 | 3 | 4 | 5 |

**Materials**

- |  |   |   |   |   |   |
|--|---|---|---|---|---|
| 1. The materials used for the course were easy to read and user-friendly.  | 1 | 2 | 3 | 4 | 5 |
| 2. The Participant Manual provided clear, concise information.   | 1 | 2 | 3 | 4 | 5 |
| 3. Other course materials (overheads, handouts, charts, etc.) were easy to read and related to the subject matter. | 1 | 2 | 3 | 4 | 5 |
| 4. I will be able to use the materials as a reference guide back on the job.                                       | 1 | 2 | 3 | 4 | 5 |

**Facilities**

- |  |   |   |   |   |   |
|--|---|---|---|---|---|
| 1. I was able to see and hear the instructors.   | 1 | 2 | 3 | 4 | 5 |
| 2. I could see the screens and demonstrations being presented at the front of the class. | 1 | 2 | 3 | 4 | 5 |
| 3. The temperature, lighting, seating, etc. in the classroom was favorable to learning.  | 1 | 2 | 3 | 4 | 5 |

**General**

- |  |   |   |   |   |   |
|--|---|---|---|---|---|
| 1. I had the chance to ask questions.                                    | 1 | 2 | 3 | 4 | 5 |
| 2. The pace of the course was well suited to the material presented.     | 1 | 2 | 3 | 4 | 5 |
| 3. The course met my expectations based on the stated course objectives. | 1 | 2 | 3 | 4 | 5 |

**Comments**